

Service: Interactive Complexity

Service Definition

Interactive Complexity is not a direct service but functions as a modifier to Psychiatric Treatment, Diagnostic Assessment, Individual Therapy, and Group Counseling. This modifier is used when:

1. Communication with the individual participant/s is complicated perhaps related to, e.g., high anxiety, high reactivity, repeated questions, or disagreement and therefore delivery of care is challenging.
2. Caregiver emotions/behaviors complicate the implementation of the IRP.
3. Evidence/disclosure of a sentinel event and mandated report to a third party (e.g., abuse or neglect with report to state agency) with initiation of discussion of the sentinel event and/or report with the individual and supporters.
4. Use of play equipment, physical devices, interpreter or translator to overcome significant language barriers (when individual served is not fluent in same language as practitioner, or when the individual has not developed or has lost expressive/receptive communication skills necessary for interactive participation in the intervention).

Admission Criteria/Continuing Stay Criteria/Discharge Criteria/Clinical Exclusions

These elements are defined in the specific companion service to which this modifier is anchored to in reporting/claims submission.

Documentation Requirements

1. When this code is submitted, there must be:
 - a. Record of base service delivery code/s AND the Interactive Complexity code on the single note; and
 - b. Evidence within the multi-code service note which indicates the specific category of complexity (from the list of items 1-4 in the definition above) utilized during the intervention.
2. The interactive complexity component relates only to the increased work intensity of the psychotherapy service but does not change the time for the psychotherapy service.

Billing & Reporting Requirements

1. This service may only be reported/billed in conjunction with one of the following codes: 90791, 90792, 90832, 90834, 90837, 90853, and with the following codes only when paired with 90833 or 90836: 99201, 99211, 99202, 99212, 99203, 99213, 99204, 99214, 99205, 99215.
2. This Service Code paired with the TG modifier is only used when the complexity type from the Service Definition above is categorized under Item 4 AND an interpreter or translator is used during the intervention. So, if play equipment is the only complex intervention utilized, then TG is not utilized.
3. Interactive Complexity is utilized as a modifier and therefore is not required in an order or in an Individualized Recovery/Resiliency Plan.